



If you're interested in a career in IT/cybersecurity, this training could be a good option.

1. Organization providing the training:

Anne Arundel Workforce Development Corporation

2. Physical location where training occurs:

Various

3. Description of the training offered:

Help Desk/IT Generalist – 15-19 weeks, 124 hours

- CompTIA IT Fundamentals and CompTIA A+ Core 1&2 training and exam preparation
- Customer Service Training

On-the-Job Training – various based on employer and needs

4. Trainees have the opportunity to earn the following industry-recognized credentials:

- CompTIA IT Fundamentals
- CompTIA A+

5. Am I eligible?

To be eligible for the program you must:

- Be an Anne Arundel County Resident.
- Be 18 year or older.
- Be eligible to work in the United States.

6. What is the application process?

Attend an online info session either “Connecting to Career Services” or “IT/Cyber Industry Info Session”.
Registration: aaworkforce.eventbrite.com . OR email IT@aawdc.org.

Complete the common intake and eligibility assessment provided by AAWDC staff after attending an info session.

7. How much can I expect to earn if I complete this program and obtain employment in the IT/Cyber field?

IT Help Desk - \$23.50/hr

8: How much do I have to pay for this program?

No Cost

9. Where can I find more information?

For more information, please visit/contact: www.aawdc.org or email IT@aawdc.org.