

# **BEACON for Claimants**

#### What is BEACON?

BEACON (<u>beacon.labor.maryland.gov</u>) is Maryland's unemployment insurance (UI) system. Claimants can use BEACON to complete several UI tasks online, 24/7.

 A claimant is an individual who files an initial claim (also called applying) for UI benefits.

#### What can I do in BEACON?

- File initial claims and weekly claim certifications;
- Submit supporting documents;
- View correspondence;
- Respond to fact-finding requests;
- Update account details and tax withholding status;
- Review benefit payment history;
- Track and pay overpayments;
- File appeals, etc.

## How do I get started with BEACON?

You must create an account to use BEACON. To do so, go to the BEACON claimant webpage (<a href="mailto:beacon.labor.maryland.gov">beacon.labor.maryland.gov</a>).

• Select "Get Started with BEACON" and follow the prompts.

To log in to BEACON, visit <u>beacon.labor.maryland.gov</u>, select the Log in to My Account link, and follow the prompts.

### How do I use BEACON?

For information about using BEACON, see:

- BEACON Overview
   (labor.maryland.gov/employment/uibeaconoverview.shtml)
- BEACON Claimant FAQs
   (labor.maryland.gov/employment/claimfaq.shtml)

For assistance, call **667-207-6520** (8:00 a.m. to 4:00 p.m., Monday to Friday).