- **D** E C I S I O N -

Claimant: BARRY A HALE	Decision No.:	1655-BR-12
	Date:	April 18, 2012
	Appeal No.:	1133366
Employer: BUILDING INSTALLATION GROUP I INC	S.S. No.:	
	L.O. No.:	63
	Appellant:	Claimant

^{Issue:} Whether the claimant left work voluntarily, without good cause within the meaning of Maryland Code, Labor and Employment Article, Title 8, Section 1001.

- NOTICE OF RIGHT OF APPEAL TO COURT -

You may file an appeal from this decision in the Circuit Court for Baltimore City or one of the Circuit Courts in a county in Maryland. The court rules about how to file the appeal can be found in many public libraries, in the <u>Maryland Rules of</u> <u>Procedure</u>, *Title 7, Chapter 200*.

The period for filing an appeal expires: May 17, 2012

REVIEW OF THE RECORD

After a review of the record, the Board adopts the hearing examiner's findings of fact. However, the Board concludes that these facts warrant different conclusions of law and a reversal of the hearing examiner's decision.

The General Assembly declared that, in its considered judgment, the public good and the general welfare of the citizens of the State required the enactment of the Unemployment Insurance Law, under the police powers of the State, for the compulsory setting aside of unemployment reserves to be used for the benefit of individuals unemployed through no fault of their own. *Md. Code Ann., Lab. & Empl. Art., §8-102(c).* Unemployment compensation laws are to be read liberally in favor of eligibility, and disqualification

Appeal# 1133366

Page 2

provisions are to be strictly construed. Sinai Hosp. of Baltimore v. Dept. of Empl. & Training, 309 Md. 28 (1987).

The Board reviews the record *de novo* and may affirm, modify, or reverse the findings of fact or conclusions of law of the hearing examiner on the basis of evidence submitted to the hearing examiner, or evidence that the Board may direct to be taken, or may remand any case to a hearing examiner for purposes it may direct. *Md. Code Ann., Lab. & Empl. Art., §8-510(d); COMAR 09.32.06.04.* The Board fully inquires into the facts of each particular case. *COMAR 09.32.06.03(E)(1).*

A threshold issue in this case is whether the claimant voluntarily quit or whether the claimant was discharged. For the following reasons, the Board reverses the hearing examiner's decision on this issue.

The claimant was hired for a specific job which was scheduled to be completed in July 2011. The claimant worked, to the employer's satisfaction, through the end of this assignment. The job ended of its own terms and the claimant became unemployed. The claimant did not accept an offer of additional employment because it would have required relocation which he was not able to do because of his housing and his concurrent job training program. A claimant who becomes unemployed when a job ends is laid off due to a lack of work. Such a separation is a discharge.

The burden of proof in this case is allocated according to whether the claimant voluntarily quit or whether the employer discharged the claimant. In a discharge case, the employer has the burden of demonstrating that the claimant's actions rise to the level of misconduct, gross misconduct or aggravated misconduct based upon a preponderance of the credible evidence in the record. *Hartman v. Polystyrene Products Co., Inc., 164-BH-83; Ward v. Maryland Permalite, Inc., 30-BR-85; Weimer v. Dept. of Transportation, 869-BH-87; Scruggs v. Division of Correction, 347-BH-89; Ivey v. Catterton Printing Co., 441-BH-89.*

In a discharge case, the employer has the burden of demonstrating that the claimant's actions rise to the level of misconduct, gross misconduct or aggravated misconduct based upon a preponderance of the credible evidence in the record. *Hartman v. Polystyrene Products Co., Inc., 164-BH-83; Ward v. Maryland Permalite, Inc., 30-BR-85; Weimer v. Dept. of Transportation, 869-BH-87; Scruggs v. Division of Correction, 347-BH-89; Ivey v. Catterton Printing Co., 441-BH-89.*

As the Court of Appeals explained in *Department of Labor, Licensing and Regulation v. Hider, 349 Md. 71, 82, 706 A.2d 1073 (1998),* "in enacting the unemployment compensation program, the legislature created a graduated, three-tiered system of disqualifications from benefits based on employee misconduct. The severity of the disqualification increases in proportion to the seriousness of the misconduct."

Dept. of Labor, Licensing & Regulation v. Boardley, 164 Md. 404, 408 fn.1 (2005).

Section 8-1002 of the Labor and Employment Article defines gross misconduct as conduct of an employee that is a deliberate and willful disregard of standards of behavior that an employing unit rightfully expects and that shows gross indifference to the interests of the employing unit or repeated violations of employment rules that prove a regular and wanton disregard of the employee's obligations.

Appeal# 1133366 Page 3

The term "misconduct" as used in the statute means a transgression of some established rule or policy of the employer, the commission of a forbidden act, a dereliction from duty, or a course of wrongful conduct committed by an employee within the scope of his employment relationship, during hours of employment or on the employer's premises, within the meaning of Section 8-1003 of the Labor and Employment Article. (*See, 271 Md. 126, 314 A.2d 113*).

Simple misconduct within the meaning of §8-1003 does not require intentional misbehavior. DLLR v. Hider, 349 Md. 71 (1998); also see Johns Hopkins University v. Board of Labor, Licensing and Regulation, 134 Md. App. 653, 662-63 (2000)(psychiatric condition which prevented claimant from conforming his/her conduct to accepted norms did not except that conduct from the category of misconduct under §8-1003). Misconduct must be connected with the work; the mere fact that misconduct adversely affects the employer's interests is not enough. Fino v. Maryland Emp. Sec. Bd., 218 Md. 504 (1959). Although not sufficient in itself, a breach of duty to an employer is an essential element to make an act connected with the work. Empl. Sec. Bd. v. LeCates, 218 Md. 202 (1958). Misconduct, however, need not occur during the hours of employment or the employer's premises. Id.

Without sufficient evidence of a willful and wanton disregard of an employee's obligations or gross indifference to the employer's interests, there can be no finding of gross misconduct. *Lehman v. Baker Protective Services, Inc., 221-BR-89.* Where a showing of gross misconduct is based on a single action, the employer must show the employee demonstrated gross indifference to the employer's interests. *DLLR v. Muddiman, 120 Md. App. 725, 737 (1998).*

In determining whether an employee has committed gross misconduct, "[t]he important element to be considered is the nature of the misconduct and how seriously it affects the claimant's employment or the employer's rights." *Dept. of Econ. & Empl. Dev. v. Jones, 79 Md. App. 531, 536 (1989).* "It is also proper to note that what is 'deliberate and willful misconduct' will vary with each particular case. Here we 'are not looking simply for substandard conduct...but for a willful or wanton state of mind accompanying the engaging in substandard conduct." *Employment Sec. Bd. v. LeCates, 218 Md. 202, 207 (1958)*(internal citation omitted); *also see Hernandez v. DLLR, 122 Md. App. 19, 25 (1998).*

Aggravated misconduct is an amplification of gross misconduct where the claimant engages in "behavior committed with actual malice and deliberate disregard for the property, safety or life of others that...affects the employer, fellow employees, subcontractors, invitees of the employer, members of the public, or the ultimate consumer of the employer's products or services...and consists of either a physical assault or property loss so serious that the penalties of misconduct or gross misconduct are not sufficient."

In his appeal, the claimant reiterates his testimony from the hearing and his understanding of the nature of the work. The Board agrees with the claimant's contentions, and after a thorough review of the record is reversing the hearing examiner's decision.

The claimant did not quit this employment. The claimant worked through the duration of the work assignment. The employment ended of its own terms and the claimant was laid off due to a lack of work. There was no disqualifying act or omission, by the claimant, which precipitated his termination from employment.

Appeal# 1133366 Page 4

The claimant declined the employer's offer of another, short-term, assignment in North Carolina. This occurred after the prior assignment ended and did not manifest any intention, by the claimant, to quit the employment.

The Board notes that the hearing examiner did not offer or admit the Agency Fact Finding Report into evidence. The Board did not consider this document when rendering its decision.

The Board finds based on a preponderance of the credible evidence that the employer has not met its burden of demonstrating that the claimant's actions rose to the level of gross misconduct or misconduct within the meaning of \$ 8-1002 or 8-1003. The decision shall be reversed for the reasons stated herein.

DECISION

It is held that the claimant was discharged, but not for gross misconduct or misconduct connected with the work, within the meaning of Maryland Code Annotated, Labor and Employment Article, Title 8, Section 1002 or 1003. No disqualification is imposed based upon the claimant's separation from employment with BUILDING INSTALLATION GROUP, INC.

The Hearing Examiner's decision is reversed.

Watt - Lamont

Donna Watts-Lamont, Chairperson

Clayton A. Mitchell, Sr., Associate Member

VD Copies mailed to: BARRY A. HALE BUILDING INSTALLATION Susan Bass, Office of the Assistant Secretary

UNEMPLOYMENT INSURANCE APPEALS DECISION

BARRY A HALE

SSN # 424-94-1590

Vs.

BUILDING INSTALLATION GROUP I INC

Employer/Agency

Claimant

Before the: **Maryland Department of Labor, Licensing and Regulation Division of Appeals** 1100 North Eutaw Street Room 511 Baltimore, MD 21201 (410) 767-2421

Appeal Number: 1133366 Appellant: Claimant Local Office : 63 / CUMBERLAND CLAIM CENTER

October 21, 2011

For the Claimant: PRESENT

For the Employer: PRESENT, DAVID MARTIN

For the Agency:

ISSUE(S)

Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the MD. Code Annotated, Labor and Employment Article, Title 8, Sections 1001 (Voluntary Quit for good cause), 1002 - 1002.1 (Gross/Aggravated Misconduct connected with the work), or 1003 (Misconduct connected with the work).

FINDINGS OF FACT

The claimant, Barry Hale, was employed as a full time fixture installer and merchandiser with Building Installation Group from April 24, 2011 to July 15, 2011. The claimant's wage at the time of separation from this employment was \$10.00 per hour. The claimant voluntarily resigned from this employment because he was unable to relocate to North Carolina in order to continue working. The claimant accepted this position believing that this would be a temporary position lasting until mid July 2011. However, the employer does business throughout the entire country and employees are made aware that if they perform to the employer's satisfaction they are eligible to travel with the employer on to the next location. The claimant worked for the employer on a Wal-Mart remodel in Landover Maryland. The work at that job site ended on July 15, 2011. The employer was pleased with the claimant's work and therefore offered the claimant an opportunity to relocate to a job site in North Carolina. The claimant was unable to relocate due to the fact

Appeal# 1133366 Page 2

that he resides in a homeless shelter and would have lost his place in the shelter if he were to leave for more than a couple of days. Although the employer would have provided the claimant with housing in North Carolina, the claimant would not have had any place to reside when he returned to Maryland. Further, the claimant was already enrolled and participating in an apprenticeship and job training program with a local union. The claimant thus separated from this employment.

CONCLUSIONS OF LAW

Md. Code Ann., Labor & Emp. Article, Section 8-1001 provides that an individual is disqualified from receiving benefits when unemployment is due to leaving work voluntarily. The Court of Appeals interpreted Section 8-1001 in <u>Allen v. CORE Target City Youth Program</u>, 275 Md. 69, 338 A.2d 237 (1975): "As we see it, the phrase 'leaving work voluntarily' has a plain, definite and sensible meaning...; it expresses a clear legislative intent that to disqualify a claimant from benefits, the evidence must establish that the claimant, by his or her own choice, intentionally, of his or her own free will, terminated the employment." 275 Md. at 79.

Md. Code Ann., Labor & Emp. Article, Section 8-1001 provides that an individual shall be disqualified for benefits where unemployment is due to leaving work voluntarily without good cause arising from or connected with the conditions of employment or actions of the employer, or without valid circumstances. A circumstance is valid only if it is (i) a substantial cause that is directly attributable to, arising from, or connected with conditions of employment or actions of the employing unit; or (ii) of such necessitous or compelling nature that the individual has no reasonable alternative other than leaving the employment.

EVALUATION OF EVIDENCE

The Hearing Examiner considered all of the testimony and evidence of record in reaching this decision. Where the evidence was in conflict, the Hearing Examiner decided the Facts on the credible evidence as determined by the Hearing Examiner.

The claimant had the burden to show, by a preponderance of the evidence, that she voluntarily quit his position for reasons that constitute either good cause or valid circumstances pursuant to the Maryland Unemployment Insurance Law. <u>Hargrove v. City of Baltimore</u>, 2033-BH-83. In this case, this burden has been met.

The credible testimony presented at the hearing indicates that the claimant voluntarily resigned from this employment because he was unable to relocate. The employer testified credibly that they were pleased with the work that the claimant had performed for them in Maryland and that while work at that particular site had come to an end the claimant was given the opportunity to relocate with the employer to North Carolina. The claimant testified that he was unable to relocate due to the fact that he would have lost both his housing as well as his place in an apprenticeship program. The Hearing Examiner therefore finds that the claimant's reasons for separating from this employment were necessitous and compelling, thus warranting a mitigated penalty under Section 8-1001 of the Maryland Unemployment Insurance Law.

It is thus determined that the claimant has demonstrated that the reason for quitting rises to the level necessary to demonstrate good cause or valid circumstances within the meaning of the sections of law cited above.

DECISION

IT IS HELD THAT the claimant voluntarily left the employment without good cause but with valid circumstances warranting a mitigated penalty under Section 8-1001 of Md. Code Ann. Labor & Emp. Article. Benefits are denied from the week beginning July 10, 2011, and for the 9 weeks thereafter. The claimant may contact the Claimant Information Service regarding the other eligibility requirements of the law at <u>ui@dllr.state.md.us</u> or call 410-949-0022 from the Baltimore region, or 1-800-827-4839 from outside the Baltimore area. Deaf claimants with TTY may contact Client Information Service at 410-767-2727, or outside the Baltimore area at 1-800-827-4400.

The determination of the Claims Specialist is modified.

R M Liberatore, Esq. Hearing Examiner

Notice of Right to Request Waiver of Overpayment

The Department of Labor, Licensing and Regulation may seek recovery of any overpayment received by the Claimant. Pursuant to Section 8-809 of the Labor and Employment Article of the Annotated Code of Maryland, and Code of Maryland Regulations 09.32.07.01 through 09.32.07.09, the Claimant has a right to request a waiver of recovery of this overpayment. This request may be made by contacting Overpayment Recoveries Unit at 410-767-2404. If this request is made, the Claimant is entitled to a hearing on this issue.

A request for waiver of recovery of overpayment does not act as an appeal of this decision.

Esto es un documento legal importante que decide si usted recibirá los beneficios del seguro del desempleo. Si usted disiente de lo que fue decidido, usted tiene un tiempo limitado a apelar esta decisión. Si usted no entiende cómo apelar, usted puede contactar (301) 313-8000 para una explicación.

Notice of Right of Further Appeal

Any party may request a further appeal <u>either</u> in person, by facsimile or by mail with the Board of Appeals. Under COMAR 09.32.06.01A (1) appeals may not be filed by e-mail. Your appeal must be filed by November 07, 2011. You may file your request for further appeal in person at or by mail to the following address:

Board of Appeals 1100 North Eutaw Street

Room 515 Baltimore, Maryland 21201 Fax 410-767-2787 Phone 410-767-2781

NOTE: Appeals filed by mail are considered timely on the date of the U.S. Postal Service postmark.

Date of hearing: October 06, 2011 AEH/Specialist ID: RWD2M Seq No: 003 Copies mailed on October 21, 2011 to:

BARRY A. HALE BUILDING INSTALLATION LOCAL OFFICE #63