



HUD Manufactured Home Dispute Resolution Program (DRP)

Office of
Manufactured
Housing
Programs



The HUD DRP is an objective method of dispute resolution between installers, retailers, and manufacturers conducted by neutral mediators and arbitrators. This program supports OMHP's mission to protect the quality, safety, durability, and affordability of manufactured homes.

The program provides timely resolution of disputes between the manufacturer that built the home, the retailer who sold the home, and the installer who placed the home on its site, regarding the responsibility for correction or repair of defects reported by the homeowner or others and reported in the one-year period after the first installation of the manufactured home.

The HUD DRP is intended to address defects in construction, safety and installation. The program is not intended to address cosmetic issues and contractual agreements. If you believe there is a construction, safety or installation issue with your home, be sure to notify the retailer, manufacturer or installer first.

To learn more about the program and find out if you are eligible, scan the QR code with your smartphone:

