BEFORE THE MARYLAND HOME IMPROVEMENT COMMISSION

IN THE MATTER OF **THE CLAIM OF NICOLE CASTILLO**	*	
	*	
Claimant		
	*	
AGAINST THE MARYLAND **HOME IMPROVEMENT COMMISSION** **GUARANTY FUND AND**	*	**M.H.I.C. No.: 19 (05) 1162**
SIERRA ARNOLD **ARNOLD CONSTRUCTION GROUP** **2403 REISTERSTOWN ROAD** **BALTIMORE, MD 21217**	*	
	*	
	*	
LICENSE #01-115444		
Respondent		

* * * * * * * *

PROPOSED ORDER

Upon a review of the available evidence, the Commission concludes that the Claimant has established a valid claim against the Maryland Home Improvement Commission Guaranty Fund. It has been established that the Claimant entered into a home improvement contract with the above named contractor and that the Respondent performed the work in a poor and unworkmanlike manner in violation of Business Regulation Article 8, Section 311(a)(10). It has further been established that, as a result of the violation by the Respondent, the Claimant has sustained an actual loss in the

amount of $6,000.00. Accordingly, the Commission hereby awards the Claimant $6,000.00 from the Maryland Home Improvement Commission Guaranty Fund, and Orders that:

1. Pursuant to Business Regulation Article 8, Section 411(a) any home improvement licenses held by the Respondent are suspended and the Respondent is ineligible for any home improvement license until the Respondent has repaid any money paid from the Home Improvement Guaranty Fund pursuant to this Order with 10% annual interest.

2. The records and publications of the Maryland Home Improvement Commission reflect this decision.

3. This decision is a proposed decision only and may be challenged by either the Claimant or the Respondent. If either party disagrees with this Proposed Order they may request a hearing or file written exceptions with the Commission. Any request for a hearing or exceptions must be in writing addressed to the Executive Director signed below, Maryland Home Improvement Commission, 500 N. Calvert Street, Room 306, Baltimore, Maryland 21202 and must be received within twenty-one (21) days of receipt of this decision. If neither party files a timely request for hearing or written exceptions, this proposed decision will become final at the end of the twenty-one (21) day period. Once the Commission's order becomes final, the parties by law have an additional thirty (30) day period, during which they may file for an appeal to the Circuit Court.

APPROVED: *David Finneran*
David Finneran
DATE: August 16, 2021

AMERICAN ARBITRATION ASSOCIATION | INTERNATIONAL CENTRE FOR DISPUTE RESOLUTION

Pro Se Arbitration Administration Team
P.O. Box 19609
Johnston, RI 02919

November 25, 2020

Nicole Castillo ("Claimant")
8409 Merrymount Drive
Windsor Mill, MD 21244
Via Email to: ncastillo70@gmail.com

Sierra S. Arnold
Arnold Construction Group ("Respondents")
2403 Reisterstown Road
Baltimore, MD 21217
Via Email to: sierra@arnoldcogroup.com

RE: Case Number: 01-20-0014-8561

Nicole Castillo
-vs-
Sierra Arnold, Dayron Arnold, Arnold Construction Group, Arnold and Arnold Enterprise

Dear Parties:

As of this date, we have not received **Respondents'** deposit of **$1,250.00** to cover their portion of the filing fee and the neutral's compensation and expenses. If you believe that this is an error, please contact the undersigned as soon as possible. If the outstanding balance is not brought current by **December 1, 2020,** the American Arbitration Association (the AAA) will suspend or terminate the case.

Alternatively, in accordance with the Home Construction Arbitration Rules, a party may make a deposit on behalf of the non-paying party to avoid any possible interruption of the case. While we would prefer not to make this request of a party that has met its deposit obligations under the rules, the burden of funding the process falls on the parties and neither the AAA nor the arbitrator can cover these costs. The party then may make the repayment of this deposit part of its claim to the arbitrator.

If **Claimant** is willing to cover the unpaid deposit, please confirm this commitment in writing and make payment to the AAA by **December 3, 2020.** Please send your payment directly to me to ensure that it receives prompt attention.

Payments can be paid online using our new Quick Pay option. A unique Pay Pin can be found on the 'Payment Options' page of your invoice. To pay an invoice or statement, please visit www.adr.org, select 'File or Access Your Case' and then choose 'Quick Pay an Invoice.' We accept Visa, MasterCard, and American Express. To make other payment arrangements, please contact me.

Thank you for your attention, and please do not hesitate to contact me should you have any questions.

Sincerely,
Pro Se Case Administrator 2
Pro Se Arbitration Administration Team
Email: ProSeAdministrator2@adr.org
Fax: (866)644-0234

cc: Dayron Arnold